



GUIDE

Website Terms of Use

Guide no. MC-P006-G03 Version 1.0 Linked policy MC-P006 Governance and Operational Management

These terms apply to the Makodah Care website at www.makodahcare.com.au. The site is run by Makodah Care Pty Ltd, ABN 90 685 238 386, of 57 Sixth Street, Weston NSW 2326. By using the site you agree to these terms. If you do not agree with them, please do not use the site.

1 What is on this site

The site tells you about Makodah Care and the supports we provide, and lets you make a referral, ask a question, give feedback or a complaint, and apply for a job.

The information on the site is general. It is not advice about your situation, and it is not medical, legal or financial advice. Nothing on the site creates a service agreement. We only start providing supports once a service agreement is signed.

2 Using the site

You agree not to:

- send false or misleading information, including a referral for a person who does not exist or who has not agreed to it
- send information about another person when you do not have their agreement, or the agreement of their guardian or nominee
- upload anything containing a virus or other harmful code
- try to get into any part of the site, server or system you are not meant to reach
- use the site to send unsolicited advertising
- copy the site or its content to pass off as your own

3 Information you send us

What happens to information you send through the site is set out in the Website Privacy Policy (MC-P006-G02). Please read it before you send a referral, because referrals ask for health information.

If you send us an idea or suggestion through the site, we may use it to improve our service without owing you anything for it. We will not publish your name alongside it without asking you.

4 Availability and accuracy

We try to keep the site accurate and available, but we cannot promise it will always be up, or free of errors. Prices, supports and availability change. If something on the site matters to your decision, please check it with us first.

We may change, suspend or remove any part of the site at any time.

5 Links to other websites

The site links to other organisations, such as the NDIS Commission and advocacy services, so you can find help. Those sites are not ours and we are not responsible for what is on them.



6 Our content

The text, images, logo and documents on the site belong to Makodah Care unless we say otherwise. You may read, print and share our participant information documents for your own use or to help someone else get supports. You may not use our name, logo or content to promote another business, or present our documents as your own.

7 Liability

To the extent the law allows, Makodah Care is not liable for any loss arising from your use of the site, or from information on the site being unavailable, out of date or incorrect.

Nothing in these terms excludes, restricts or changes any right or guarantee you have under the Australian Consumer Law that cannot be excluded. Where we are allowed to limit our liability for a service, we limit it to supplying that service again.

8 Which law applies

These terms are governed by the law of New South Wales, and you and we submit to the courts of New South Wales.

9 Changes to these terms

We may update these terms. The version and date are shown at the bottom of this page, and the current version is the one that applies when you use the site. We review these terms every 12 months.

10 Contact us

Riley Myles 0402 629 538 riley@makodahcare.com.au. Kylie Myles 0403 553 474 kylie@makodahcare.com.au.