



GUIDE

Child Safety Commitment Statement

Guide no. MC-P062-G02 Version 1.0 Linked policy MC-P062 Child Safety and Wellbeing

How to use this statement

Give this to families when a child starts, display it at the office and include it in the participant welcome pack.

Makodah Care is committed to the safety and wellbeing of every child and young person we support. We have zero tolerance for abuse. Child safety comes before everything else.

What families can expect from us

- every worker who supports your child holds a current Working With Children Check and NDIS Worker Screening Clearance, checked by a Director before their first shift
- every worker signs our Child Safety Code of Conduct and completes child safety training every year
- we listen to your child, take what they say seriously, and involve them in decisions about their supports
- we respect your child's culture, disability, language, gender and sexuality
- we report concerns to the Child Protection Helpline, the police, the NDIS Commission and the Office of the Children's Guardian as the law requires
- we tell you what is happening, unless doing so would put your child at more risk
- we review how we are going against the ten NSW Child Safe Standards every year

What we ask of you

- tell us what helps your child feel safe
- tell us straight away if you are worried about anything
- tell us if your child's needs or supports change

How to raise a concern

Who	How
A Makodah Care Director	Riley Myles 0402 629 538 or Kylie Myles 0403 553 474, or email info@makodahcare.com.au
Child Protection Helpline	132 111, any time
NDIS Quality and Safeguards Commission	1800 035 544 or ndiscommission.gov.au
Police	000 in an emergency, or 131 444

You can raise a concern without giving your name, and no one will be treated differently for speaking up.